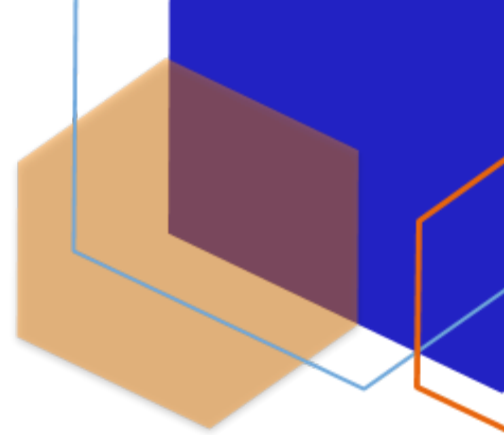


TECH TIPS & TROUBLESHOOTING



BELOW ARE SOME COMMON CONNECTIVITY ISSUES & SOLUTIONS.

- DEVICES CONNECTED TO WRONG NETWORK
 - ALL TEACHER DEVICES SHOULD ALWAYS BE ON LCS-CHROMEBOOK NETWORK: THIS NETWORK IS THE ONLY ONE THAT CAN SUPPORT INSTRUCTION AND INCLUDES MACBOOKS, IPADS, CHROMEBOOKS, & WINDOWS MACHINES.
 - MACBOOK: CLICK WIFI SYMBOL IN UPPER RIGHT OF SCREEN AND CONFIRM IT IS ON LCS-CHROMEBOOK
 - IPAD: GO TO SETTINGS, LOOK AT WIFI TO ENSURE IT IS SET TO LCS-CHROMEBOOK
 - LCS-GUEST NETWORK: THIS IS FOR PERSONAL DEVICES ONLY & IS SIGNIFICANTLY LIMITED IN SPEED (CANNOT SUPPORT GOOGLE MEETS)
- DEVICES ROAMING
 - DEVICE OFTEN CONNECTS TO THE FIRST ACCESS POINT (AP) IT "SEES". FOR EXAMPLE, IF YOU ENTER A BUILDING/SCHOOL, IT MAY CONNECT TO THE CLOSEST AP BECAUSE IT HAS THE STRONGEST SIGNAL.
 - THIS ALSO OCCURS IF YOU MOVE YOUR DEVICE FROM YOUR CLASSROOM TO ANOTHER LOCATION IN THE SCHOOL.
 - AS YOU MOVE TO A NEW LOCATION/CLASSROOM, THE DEVICE MAY NOT RECONNECT TO THE NEAREST/STRONGEST AP IN THAT LOCATION.
 - TO RESOLVE, ALWAYS TURN WIFI OFF AND ON ON THE DEVICE IN YOUR NEW LOCATION TO MAKE SURE IT JOINS THE AP WITH THE BEST SIGNAL.
- MACBOOK GOES TO SLEEP & CONNECTION IS LOST
 - ENSURE MACBOOK IS NOT SET TO "SLEEP" AFTER BRIEF PERIODS OF INACTIVITY.
 - GO TO SYSTEM PREFERENCES, ENERGY SAVER, SLIDE TO RIGHT TO EXTEND SLEEP TIME (OR SLIDE TO NEVER), & CLICK OK.
- TOO MANY DEMANDS RUNNING ACROSS WIRELESS
 - DO NOT USE A DOCUMENT CAMERA WHILE ON WIRELESS OVER AIRPLAY DURING A GOOGLE MEETS
 - TOO MANY SIMULTANEOUS TASKS OVERBURDEN THE DEVICES AND NETWORK.
 - USE YOUR IPAD AS A DOCUMENT CAMERA INSTEAD.
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 - DO NOT PLAY A VIDEO WHILE ON WIRELESS OVER AIRPLAY DURING A GOOGLE MEETS
 - TOO MANY SIMULTANEOUS TASKS OVERBURDEN THE DEVICES AND NETWORK
 - PLUG IN APPLE TV OR MACBOOK TO ETHERNET.
 - OR - LINK VIDEO IN YOUR CANVAS CLASS FOR STUDENTS TO WATCH PRIOR TO/AFTER CLASS.